

DELEGATE PACK

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Travel

General

It is the responsibility of each delegate attending the event to organise their own travel arrangements including visas, transfers, flights, and accommodation. It is recommended that you share your emergency contact details and a copy of your travel itinerary with your company, family, or trusted colleague. Please ensure adequate travel insurance is in place in accordance with your company travel policies.

Consult with your doctor about any health concerns, recommendations on health care and vaccinations prior to travel. If you have any existing medical conditions that require additional support at the venue it is advisable to inform the Events Team.

If you are taking any regular medicines, it is recommended that you bring the medicine and a written prescription from your doctor or the hospital.

Airport

Julius Nyerere International Airport is the main airport serving Tanzania for international travels. You will arrive via Terminal 3. The International Airport is 12 km away from the conference venue, which is an approximate 26-minute drive.

Taxis are available 24 hours a day at the International Airport. They are mostly white or have white number plates. Taxis are not metred so you should negotiate the price before entering the vehicle. It is important to check the recommended price for each location at the airport boards to avoid being over-charged. Airport taxis to Hyatt Regency Hotel can range between USD 35 – USD 40.

All delegates are encouraged to arrange transfers through their selected hotel.

Transfer from airport to the Hyatt Dar es Salaam, or surrounding hotels within CBD

If you have reserved accommodation at the Hyatt or surrounding hotels within Dar es Salaam CBD, airport transportation can be provided by the recommended transfer company [R&R Associates](#) Dar es Salaam, as follows (prices per car – one way):

- Toyota Prado (3 seats) \$60 / Toyota Alphard (7 seats) \$50 /
- Toyota Coaster (25 seats) \$150 / Toyota Wish (4 seats) \$40

Please liaise with Amina Juma (amina_jk@yahoo.com) or +255 719 546 152 to book. Please quote “NNN Conference 2023” in Subject of the email.

Visa

Please ensure you have your relevant visa available upon arrival (if applicable). All visitors and residents in Tanzania must have a passport that is valid for at least six months from the date of entry and should check visa requirements. Most travellers need a visa to visit Tanzania.

1. Countries which are not required to apply for a visa:

Please consult the latest information here:

<https://immigration.go.tz/index.php/countries-which-are-not-required-to-apply-for-visa>

2. Countries which are required to apply for a visa

For most countries you can apply for an Online Visa to the United Republic of Tanzania. Please visit the Tanzania Immigration website for more information:

<https://www.immigration.go.tz/>

3. E-visa requirements and process

If you are eligible to apply for e-Visa please see link to the portal:

<https://visa.immigration.go.tz/>

An ordinary visa (single entry visa) is issued for a single entry to a visitor for a period not exceeding three months for the purpose of holidays, visiting, leisure, health treatment, studies or any other activity legally recognized by the law.

Requirements:

- Applicant's valid passport (It must have at least 6 months validity),
- Respective visa fee depending on the type of visa,
- 1 passport size photo,
- Return ticket,
- Invitation letter by the host organization in Tanzania (please note this is available in your confirmation email upon registration)

During the application you are required to fill in the online form, make payment, and submit your application online. Your form will be internally reviewed and processed. Applicants will be notified through their emails whether their applications have been accepted or rejected. They may also TRACK their application statuses through the online system. Applicants may be also required to visit the nearest Tanzanian Embassies or Consular Offices for interviews.

Accommodation

The conference venue is Hyatt Regency, Dar es Salaam, The Kilimanjaro Hotel.

We have secured a special rate at the hotel for our attendees until **Friday 25th August 2023:**

- **195.00 USD Single Occupancy B&B rate**
- **230.00 USD Double Occupancy B&B rate**

The above rates include 5% Service Charge and 18% VAT.

The above rates exclude Government Tourism Levy: additional 1% of room rate per person per night.

Book now at The Kilimanjaro

Bookings available for **Saturday 16th until Saturday 23rd September**. Please note that these rates are available on a first come first serve basis so please book your required accommodation as soon as possible to avoid disappointment.

If you experience difficulties booking via the link, please contact:

Johnstone Mayaka; T: +255 764 701 234; E: johnstone.mayaka@hyatt.com

Covid update

All delegates attending the conference are expected to follow necessary safety protocols to ensure the hygiene of the venue. The Hyatt Hotel has a few recommendations for delegates to follow. [Please see venue recommendations here.](#)

Once you arrive in Tanzania, you are required to abide by the health-related protocols recommended by the Government and the Ministry of Health. Please note that recommendations may change any time you are in the country.

Please note: You must [inform the Events Team](#) if you feel unwell and develop any COVID-19 symptoms. You are required to take a COVID-19 test as soon as possible and remain in isolation if you test positive.

Conference

Theme

The theme for the 2023 NNN Annual Conference is "**Reaching new frontiers - powering a new generation of leadership and cross-sectoral collaborations to end NTDs.**" The theme reflects NNN's commitment to cross sectoral collaborations and partnerships centering endemic voices in the fight against NTDs. It stands on the pillars of the WHO NTD Roadmap, and also forms the basis of our sub-themes:

- Addressing social determinants of health
- Advancing health equity for hard-to-reach communities (to include gender, disability, refugees, IDPs)
- Building evidence for action
- Communication / Advocacy
- Cross-sectoral streams
- Health systems strengthening & capacity building
- Mental health NTDs and quality of life
- Technological innovation & solutions

Agenda and speakers

High-level timetable is available on the main NNN website [here](#).

For the latest information regarding the agenda and speaker please consult our Event App. For more information, please consult the Event App section within this Delegate Pack.

Interpretation

Please note the conference is in English, but some sessions have language interpretation. Please see the language tag on the individual session on the agenda.

Event venue

Venue name and address

Hyatt Regency, Dar es Salaam, The Kilimanjaro Hotel
24 Kivukoni Front P.O. Box 9574,
Dar es Salaam, Tanzania

Catering

Lunch is served for all participants on all 3 days (Tuesday 19th to Thursday 21st September). Times and location will be published on the event app and the onsite team will direct you on the day. Refreshment breaks with snacks will also be provided as part of the conference agenda.

There are 5 outlets at the hotel which can be booked for evening meals on own account:

- [The Palm Restaurant](#) is an international restaurant with a varied menu to suit everyone.
- [Oriental](#) is an Asian restaurant which offers an eclectic mix of Asian flavours, from Chinese and Thai to Japanese and Vietnamese.
- [Flame Tree Lounge](#) serves a variety of food and drinks in an indoor and outdoor setting.

- [Citrus \(pool bar\)](#) offers food and a wide selection of drinks nearby the pool.
- [Level 8 \(rooftop bar\)](#) has a 360-Degree view of the harbour and the city skyline serving food and drinks, with happy hours and an in-house DJ.

Registration / badge collection

For delegates attending the Regional Meeting for Africa, held on Monday 18th September, registration will open at 17:00 and will be located onsite near the Kibo Ballroom.

Registration for the NNN Conference 2023 will open at 07:30 on Tuesday 19th September and will be located onsite near the Kibo Ballroom.

To collect your badge, you might be requested to provide a valid form of ID and your reference number, so please have these available.

Floorplan

You can consult the latest floorplan directly on the event App. For more information, please consult the Event App section of this Delegate Pack.

Session recording

Please note that all sessions will be recorded and there will be professional photography throughout the event.

By attending this event, you consent to being photographed and recorded. You also give permission to NNN to use your video footage and photographic image in marketing, promotional and other literature in the future as deemed appropriate.

If you have any questions or concerns, please email admin@nnnevents.com with the subject line “Event photography and video.”

Helpdesk & support at venue

If you require event support, you will be able to find the Helpdesk at Registration.

You can also reach out for support by email: admin@nnnevents.com.

Event app / social

How to download

The NNN Conference App will be available 2 to 4 weeks prior the event and you will receive an email with details when this is available for you to use.

You will be able access the NNN official event app via desktop or by downloading an App on your phone. In the NNN Event App you'll have access to the full agenda, receive the latest updates, be able to connect with other attendees, view recordings and more.

Important! To get access to the content make sure you are using the same email address you registered for NNN.

Desktop version: [click here to access](#).

App version:

- Go to your App market and search for CrowdComms
- Add the event code: NNNConference2023

If this is the first time you access the App you will be required to setup a password.

Social media tags

Join the conversation on social media using #NNN2023 and follow NNN NGO on [Twitter](#), [Facebook](#) and [our blog](#).

Practical local destination information

Safety and security

As in any other tourist destination, visitors are advised to remain cautious and to follow certain guidelines:

- Stay alert and vigilant, do not leave personal items unattended.
- Where possible, do not go out alone at night.
- If you are traveling at night, stick to the main roads and don't venture out too far into the alleyways.
- Pre-arrange a taxi or contact the hotel for taxis if you are getting back at night.

While at the event venue, please adhere to the following guidelines:

- Wear the issued conference badge visibly and show it to any authorised person who asks to see it.
- Inform a member of the hotel if you notice any suspicious behaviour.
- It is recommended to always carry a copy of your passport with you. This serves as proof of basic ID, in case of emergency.

Climate

Typical daily temperature range of between 18 °C and 31 °C, with little variation throughout the year. Weather during the conference is expected to be between 22 °C and 27 °C.

Time Zone

The time zone is GMT +3.

Currency

The currency is the Tanzanian Shilling (TZS).

You can use your credit card at hotels, restaurants, and shopping malls. ATMs are available but it is advisable to always have local currency in cash.

For the current exchange rates please visit:

<https://www.xe.com/currencyconverter/>

You can exchange currency at the Airport, or at any certified money exchange counters. For safety reasons, it is important to assess the location where you will be changing your money i.e. avoid the locations which are not safe or crowded. It is recommended that you use local currency during your stay.

Clothing

In Tanzania you should dress modestly. If you are planning to visit Zanzibar, authorities may fine tourists for inappropriate clothing worn in public, fines for tourists are a minimum of 700 USD.

Sim card

It is best to get a SIM card to use mobile data, as data roaming with your provider is expensive and the WiFi can be slow in Tanzania. SIM card prices and data bundles are relatively cheap.

You have to register yourself when buying a SIM card, you will need your passport.

There are 5 network providers offering prepaid services which are easiest for travellers to access and use:

- Vodacom
- Tigo
- Airtel
- Halotel
- Zantel

Vodacom is the most recommended one, with its wide network coverage. It is easiest to purchase a SIM card at the airport when you arrive in Tanzania.

Local area

- National museum of Tanzania and house of culture: a museum that exhibits artifacts and information on the history and country.

- The Dar es Salaam Centre of Architectural Heritage: An exhibition that displays information about the history of the city, buildings and the city's urban planning.
- Botanical Garden: A shady oasis filled with an exciting combination of indigenous and exotic plants, it is also one of the few places in the world to see the rare coco-der-mar palm tree.
- Village Museum: A traditional village where you can learn about the culture of multiple ethnic groups in Tanzania. With traditional dance, farming methods and homesteads on display.
- There are also some beaches nearby, Cocoa Beach is the most recommended.

Taxis

- Taxis are white or have white licence plates.
- Taxis are relatively easy to find in most airports, bus stations, train stations and shopping centres in the city.
- Tanzanian taxis are not metred so you should negotiate a price before you get into one.
- It is best to ask the hotel to organise or refer you to a reputable establishment for a taxi service.
- App based taxi services are not reliable.

Emergency information and healthcare

Closest hospital

Private Hospitals

1. Aga Khan Hospital: 3KM away from the conference venue
Located at Barrack Obama Road
Phone: +255 22 211 5151/53 (ext. 4893); +255 699 116 136
2. Hindu-Mandal Hospital: 1KM away from the conference venue
Located at Chusi Street
Phone: +255 (22) 2114991 / +255 (22); 2114994

Public Hospital:

1. Muhimbili National Hospital: 6KM away from the conference venue
Located at Malik Road
Phone: +255-22-2151367-9

General medicine

For general medicines, there are a couple of pharmacies in and around the venue and you can ask the hotel reception for directions.

Important Numbers

Ambulance Service: 112

Police: 112

Questions?

If you require support, please email the Events team on admin@nnnevents.com. We will endeavour to respond to your enquiries as soon as possible, but please note that there could be delays due to team travel.

If your request is urgent, please re-sent your original email with "Urgent" in the title. Alternatively, if your request is during the times of the event come and visit our Helpdesk, located at Registration.